Virtual Services Available through PA CareerLink® Lancaster County as of 7/6/2020

- **Job Seeker and Employer Help Line:** The call center provides callers with information about companies who are hiring and positions that are open, M-F, 8:30-5.
  - **Call:** 1-844-744-8451
  - **Employers can also reach out directly to our Business Service Team,** M-F, 8:30-5: Department Number: 717-584-4932

- **Resume Critique:**
  - If looking to have a resume reviewed, please, submit to the [resumecritique@jobs4lancaster.com](mailto:resumecritique@jobs4lancaster.com)

- **Metrix Online Learning:** Metrix Learning is an online learning management system that helps jobseekers upgrade their skills and gain certifications to secure employment.
  - **SkillUp (public Access):** [http://lancaster.skillupamerica.org/](http://lancaster.skillupamerica.org/)
  - **Assigned license through a Career Navigator:** [http://pacareerlinkoflc.metrixlearning.com/](http://pacareerlinkoflc.metrixlearning.com/)

- **Workshops via PA CareerLink® YouTube channel (updated daily):** Please visit and subscribe: [https://www.youtube.com/channel/UCkw-7HTxXxg3RUyQvEdmtVQ](https://www.youtube.com/channel/UCkw-7HTxXxg3RUyQvEdmtVQ)
  - **Intro to PA CareerLink® Services:** [https://www.youtube.com/watch?v=M4wATHf_GaE](https://www.youtube.com/watch?v=M4wATHf_GaE)
  - **Personalized Services Overview:** [https://www.youtube.com/watch?v=WUnB2oqaL9Qt724s](https://www.youtube.com/watch?v=WUnB2oqaL9Qt724s)
  - **Landing a Job with a Criminal Background:** [https://youtu.be/row4TXWUhb8](https://youtu.be/row4TXWUhb8)
  - **Ace the Interview:** [https://www.youtube.com/watch?v=6TzyGPtFuFl&feature=youtu.be](https://www.youtube.com/watch?v=6TzyGPtFuFl&feature=youtu.be)
  - **Resume Workshop:** [https://youtu.be/Us50_1r1BEc](https://youtu.be/Us50_1r1BEc)
  - **Applications, Cover Letters, and Thank You Notes:** [https://www.youtube.com/watch?v=GGNOflIVR4](https://www.youtube.com/watch?v=GGNOflIVR4)
  - **Computer Basics:** [Navigating the PA CareerLink website]: [https://youtu.be/S3sp2VLnWZg](https://youtu.be/S3sp2VLnWZg)
  - **Job Fair Bootcamp:** [https://www.youtube.com/watch?v=h4eUDJnJ0x8](https://www.youtube.com/watch?v=h4eUDJnJ0x8)
  - **Finding Employment as We Mature (over 50):** [https://youtu.be/YPImznRziBQ](https://youtu.be/YPImznRziBQ)
  - **Jumpstart Your Job Search:** [https://www.youtube.com/watch?v=9ajx5wgNsp8](https://www.youtube.com/watch?v=9ajx5wgNsp8)
  - **Young Adult Career Readiness:** [https://www.youtube.com/watch?v=CRbxYJKIIdc](https://www.youtube.com/watch?v=CRbxYJKIIdc)
  - **SkillUp Online Learning Orientation:** [https://youtu.be/PJSO-KuOshY](https://youtu.be/PJSO-KuOshY)
  - **Spanish Workshops:**
    - **Computer Basics:** [Spanish- Navigating PACareerLink.pa.gov website- Aprender a navegar la pagina web de PA CareerLink!]: [https://youtu.be/9acUTVWbQYQ](https://youtu.be/9acUTVWbQYQ)
    - **Personalized Service Overview- Servicios Personalizados - PA CareerLink®:** [https://youtu.be/MU16gbdb8s9A](https://youtu.be/MU16gbdb8s9A)

- **Interactive Workshops:**
  - **Mondays 1:30 PM:** [Jumpstart Your Job Search Workshop] Registration: [https://us02web.zoom.us/meeting/register/tZ0tdOypqz8oGtHYmNd_cqXZ2i8KRzlO8sQ](https://us02web.zoom.us/meeting/register/tZ0tdOypqz8oGtHYmNd_cqXZ2i8KRzlO8sQ)
  - **Tuesdays 9:30 AM:** [Resume Workshop] Registration: [https://us02web.zoom.us/meeting/register/tZcpcO-oqTosG9KJ_N11vwZlX015Yfowlm4r](https://us02web.zoom.us/meeting/register/tZcpcO-oqTosG9KJ_N11vwZlX015Yfowlm4r)
  - **Wednesdays 1:30 PM:** [Ace the Interview Workshop] Registration: [https://us02web.zoom.us/meeting/register/tZvzcOmrq2igiGtQgVDmaxvij2piKHz6dT4PNv2](https://us02web.zoom.us/meeting/register/tZvzcOmrq2igiGtQgVDmaxvij2piKHz6dT4PNv2)

- **Access to individual Career Navigation, individual Job Development, and a full array of Personalized Services** including the Career Connections program via Google Classroom, networking opportunities, the Ready2Work Micro-credential Process, and potential access to funding for occupational skills training:
  - **Please, email** [workforcetriage@jobs4lancaster.com](mailto:workforcetriage@jobs4lancaster.com) and you will receive a response from a workforce professional within 1-2 business days with next steps